

**TECHINAL TERMS AND CONDITIONS**  
**FOR SUPPLY OF DIGITAL REPOSITORY SOFTWARE WITH DIGITAL**  
**LIBRARY FOR 2025**  
**FOR CENTRAL LIBRARY, MKCG MEDICAL COLLEGE,**  
**BERHAMPUR, ODISHA**

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1. Online access to be activated within 30 days from the date of order for **“Subscription of Digital Repository software for Medical Clinical cases, research papers, these papers to help in upgrading learning and teaching skills must be accessible both on desktop & mobile with Digital Library”**.
2. Bidders having product specification deviation will not be technically qualified.
3. Financial bid of only those bidders who qualified in technical bid will be open.
4. Publisher price proof must be submitted in US \$
5. The technical bid must confirm that the product specifications are the same as in the tender.
6. The payment shall be made by the MKCG Medical College, Berhampur upon online activation of the product.
7. Lq-1 bidder will be approved for the calendar year 2025, 2026 & 2027 and the approved firm will have to provide year on year subscription cost in US\$ i.e. for the years 2025, 2026 & 2027
8. The approved firms are requested to furnish the photocopy of the PAN card so as to enable this office to deduct 2% TDS from the net payment to the firm.
9. Bank RTGS details to be provided by the vendor.
10. The firm should not be black listed in any Government/PSU organization, an affidavit to the effect is to be submitted by the bidder.
11. The firm should submit the IT return of last three years
12. Bank Solvency certificate is to be submitted from the bank with the required amount
13. Any legal dispute in this regard will be settled within the MKCG jurisdiction only.
14. Earnest Money Deposit Rs.25,000/- (Twenty five thousand) only in shape of Demand Draft in favour of Dean & Principal MKCG Medical College Berhampur Odisha payable at Berhampur is to be deposited along with the Tender Papers.
15. The Dean & Principal MKCG Medical College, Berhampur Odisha reserves the right to accept or to reject any or all the tender papers without assigning any reason thereof.
16. This Tender is valid for three years from the date of finalization of Tender subject to proper supply of software.
17. The Company must be a registered firm in India and must be in business for 10 years.



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18. The Company must have Annual Turnover of minimum Rs.50 Lakhs or more for the Financial Year ending 31<sup>st</sup> March 2024.
19. The Company must have minimum 5 nos of Online Database certified order copies of 2024, each amounting to Rs. 20 lacs and above.
20. The Company should submit a photo copy of letter of the Reserve Bank of India permitting you to deal with the foreign currency.
21. Xerox copy of the following Membership Certificates to be enclosed
  - a. Good Offices Committee (GOC)
  - b. Federation of Publishers and Booksellers Association of India (FPBAI)
22. Authorization letter from publisher in regards to product being purchased. In case of submitting fake certificate, the agency will be black listed by this Medical College. Authentication of the authorization certificate will be verified by the authority of MKCG Medical College
23. Copies of Appreciation Letters and Letters of Good Supply from minimum 10 medical and dental Customers should be enclosed.

### **General Terms and Conditions:**

1. **Existing Customer List:** The Supplier should enclose list of customers.
2. **Publisher Price Proof for the Year 2025:** The Supplier must submit "2024 Publisher Price"
3. **Conversion Rate:** GOC conversion of invoice date will be applicable. Copy of GOC circular must be enclosed.
4. **GST (Goods & Services Tax):** 18% GST will be paid as per Govt. of India rules.
5. **Payment Mode:** 100% payment will be made after online activation of online database in INR.

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**DOCUMENTS TO BE PROVIDED WITH THE TECHNICAL BID OTHERWISE THE BID WILL BE LIBALE FOR REJECTION**

1. The EMD Rs.25,000/- in shape of Demand Draft in favour of Dean & Principal, MKCG Medical College, Berhampur.
2. Copy of Registration certificate of the organization.
3. Copy of GOC membership certificate
4. Copy of Federation of Publishers and Booksellers Association of India (FPBAI)
5. Copy of Publisher authorization certificate.
6. An affidavit in original to the effect that the firm has not been blacklisted anywhere.
7. Copy of PAN card.
8. Bidder bank RTGS details.
9. Financial Turnover should be minimum of 50 Lakhs per Annum for last three Financial year.(CA certificate must be attached)
10. Copies of Appreciation Letters and Letters of Good Supply from minimum 5 medical and dental Customers should be enclosed
11. Copy of Income tax return of last three years.

**Financial Bid**

**PROFORMA FOR FINANCIAL BID**

**Digital Repository software for Medical Clinical cases must be accessible on desktop & mobile with Digital Library**

Name of the Firm	Rate offered in US \$ For 2025,2026 & 2027	GOC Conversion Rate	Price in Indian Rupee	18% GST	Total Price in Indian Rupee for 2024,2025 & 2026

The LQ-1 bidder will be approved.

Signature and seal of the  
Journal publisher/seller/supplier/agency

**NB: L-1 bidder will be awarded the contract.**

(A) : Whether the Database Vendor/ /Supplier has agreed to all terms and conditions as mentioned above (A). Please tick ( ✓ )

**YES / NO**

(B) : Undertaking/declaration/agreement :

I/We M/s. \_\_\_\_\_ (Name of the subscription agency//vendor//supplier) hereby declare that the facts furnished by us are correct and I/we hereby agreed upon all the library terms and conditions mentioned above.

Signature of the Online database supplier/agency (with seal)

  
**Dean & Principal,  
MKCG Medical College  
Berhampur.**

**TENDER FOR SUPPLY OF "SUPPLY DIGITAL REPOSITORY SOFTWARE OF DIGITAL LIBRARY" FOR 2025" FOR MKCG MEDICAL COLLEGE, BERHAMPUR**

**TENDER NOTICE NO.1042 DT.9-1-2025  
BID PERIOD: 14-01-2025 TO 3-2-2025**

**LAST DATE FOR SUBMISSION OF BID:- 3-2-2025 BY 5 P.M  
DATE OF OPENING OF TECHNICAL BID:-3-2-2025 AT 5 P.M**

**NAME OF THE BIDDER M/S. \_\_\_\_\_**

Please put ✓ in the respective box

**DOCUMENTS: SUBMITTED OR NOT**

**(AS PER TECHNICAL BID)**

1. EMD @25,000/-	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2. Registration Certificate of the Organization / Company.	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3. Copy of GOC & FPBAI membership Certificate	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4. Copy of publisher authorization Certificate	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5. An affidavit in original to the effect that the firm has not been blacklisted anywhere.	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
6. Copy of PAN Card	Page <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
7. Copy of the bidders of Bank RTGS details	<input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
8. IT return of last three years	<input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
9. Experience: Total number of years in business	<input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
10. Financial Turnover of last three years	<input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
11. Other document as per the technical terms & condition of the tender	<input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Note: All documents submitted shall be consecutively numbered. The above check list should be submitted completing in all respect. (putting the page numbers in the check list.

**SIGNATURE OF THE BIDDER**

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**Product Specification:**

**Digital Repository software for Medical Clinical cases, research papers, these papers to help in upgrading learning and teaching skills must be accessible both on desktop & mobile with Digital Library.**

**Description:**

World First A.I. based Mobile application / Web-based platform imparting to Medical Education.

Faculty can follow flip classroom model and can easily load, share, and administer digital medical cases, and they can monitor their students via a web-based platform/mobile app, giving them access to class inputs and results as per the guideline of **NMC**.

**works for students:** Can access Clinical cases, Can test their medical knowledge, Can receive feedback on their performance by professors or teachers, and Can work individually or in small groups while in class or outside the class and Can practice their clinical reasoning skills.

**helps to create:** A digital medical global repository of Clinical Cases to enable faculty and students to have effective and better understanding of Clinical Cases

Enable learning and facilitate interaction between students and Faculties without Human Interface

  
**Dean & Principal,  
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Berhampur**



## **Technical Specifications**

### **1. Platform Capabilities**

- **Differential Diagnosis Engine:**
  - Supports combinations of symptoms, signs, lab results, imaging, medications, and medical histories.
  - Real-time AI-driven diagnostic feedback.
- **Case Simulation Features:**
  - Simulates real-world patient interactions, including history-taking, physical exams, lab orders, and imaging interpretations.
  - Incorporates complex cases.
- **Assessment Tools:**
  - Tracking student performance through the platform.
- **Customization:**
  - Allow educators to upload custom cases specific to regional health challenges (e.g., TB, dengue, etc.).
  - Localized medical protocols and guidelines integration (e.g NMC).

### **2. User Interface**

- Web and mobile-friendly UI/UX for seamless accessibility.
- Multilingual support (English as primary medium). Regional language can be added with additional development.
- Accessible through minimal bandwidth and optimized for low-resource environments.

### **3. Instructor Features**

- Dashboard for real-time student activity monitoring.
- Access to analytics for teaching effectiveness and student engagement.

### **4. Security and Compliance**

- GDPR and HIPAA compliance to ensure data privacy and security.
- End-to-end encryption for all user data.

### **5. Support and Maintenance**

- Regular customer support via email, and phone.
- Dedicated account managers for partner medical schools.
- Regular updates with Indian medical guidelines.

### **6. Scalability**

- Designed to scale with the growing student population in medical schools.
- Additional modules or features can be activated based on requirements

  
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Berhampur**

**Digital Library Software:**

**Job Description:**

**Installation and configuration of Digital Library Software at vendor cloud server along with NDA agreement.**

**Description:**

The Digital Library consists of all forms media developed by institute on a single share infrastructure. The aim is to create a central storage of all the data (soft) available with Institute for knowledge purposes of our students/ Faculties.

**Features of Digital Library:**

- ✓ Digital Library should provide search and access of Institute contents like (Thesis, Projects, Research Papers, Publications, videos lectures etc.)
- ✓ Digital Library should be compatible on all internet browsers.
- ✓ Organize the Digital Files at Central Storage in such a way that user can view, download in most of digital gadgetssuchasSmartPhones, Tabs, Laptops, Desktopsetc.
- ✓ Manage and preserve all format of digital content (PDF, Word, JPEG, MPEG, TIFF files)
- ✓ Facility to Upload, Store, Manage and Search on the downloaded articles.
- ✓ Provides facility to create the metadata of articles and other digital contents.
- ✓ Creation of community, sub community and categorizing all files into audio, video, documents, image, scanned documents etc.
- ✓ Upload data under community and sub community.
- ✓ User Rights Management for viewing, downloading, read only etc.
- ✓ Back end User Management panel for Admin to manage user's role and rights.
- ✓ 1 days training to Institute staffs and officials/supervisors.
- ✓ Provision of Backing up whole database should be available as per institute requirement
- ✓ Digital Library should manage all the digitized contents of the Library and it can be used as software to host and manage e-contents on LAN /Intranet /Internet.
- ✓ Capable of handling significantly large number of users.
- ✓ Vendor has to share cloud based Digital Library link to the institute, so that Institute can link Digital Library link with Institute website
- ✓ Cloud server should have 2 core CPU, 4 GB Ram and Minimum 80 GB Hard disk

  
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